A New Vision for Instrument Repair

Robotics Sustainability Program

ENCORE
Medical Device Repair

Encore Medical Device Repair is a new instrument repair company with a mission to reduce costs, increase transparency, improve quality, and reduce environmental harm. Encore offers advanced instrument lifecycle management to healthcare facilities. Instrument lifecycle management is next generation instrument repair and services that are focused on maximizing the lifetime value of critical healthcare assets – to maximize your savings while optimizing patient care. Encore has repair facilities and loaner divisions across the United States and employs some of the most advanced repair technologists in the country. Our quality assurance is unmatched, and we can repair and service all major brands of flexible endoscopes, rigid endoscopes, power equipment, camera equipment, ultrasound probes, and robotic accessories. Encore guarantees savings of 20% over any current repair & service solution.

Remanufacturing robotic arms

Encore accesses the only FDA clearance to remanufacture the Endowrist SI robotic arms, and we provide substantial savings for facilities using the SI system from DaVinci. Our R&D and regulatory teams are currently working to receive clearance to remanufacture the Endowrist XI arms. Each used and discarded Endowrist has a substantial environmental footprint - some estimates suggest 2 pounds carbon emissions equivalent per instrument, or thousands of pounds per year in many facilities. Encore is committed to environmental sustainability and has launched a Robotics Sustainability Program to capture used XI instruments. The facility will receive credit for each bin of collected instruments – a credit that can be used towards any repairs or services by Encore.

Collections and credits



Endowrist XI is collected in 27 1/8 x 16"x 6 ¼ plastic bins, which will be provided by your Encore asset consultant. Frequency of collections from the facility will be determined by usage volume. For each plastic bin (each will fit about 25 Endowrist), the facility receives a $100 credit towards Encore repairs. Bins must have foam padding to protect the instruments. Instructions for collections are available on the next page.

This program only applies to Endowrist XI and will terminate when the hospital begins realizing higher savings through use of remanufactured Endowrist XI. Some facilities will need to package and ship instruments to the Encore robotics remanufacturing facility.

Encore Quality Assurance

With every instrument service or repair comes Encore's industry leading performance guarantee: We return instruments in their original operating condition, so consistent safety and functionality can be ensured.

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Encore Medical Device Repair was founded in 2022 on the vision that device and instrument reuse should play a key role in responsible healthcare. To achieve this, we are raising the level of quality, sophistication, transparency and service in the industry. Encore focuses on the highest-price, highest-utilization instrument categories, which allows the company to employ the most qualified technicians and deliver unparalleled service while containing costs.

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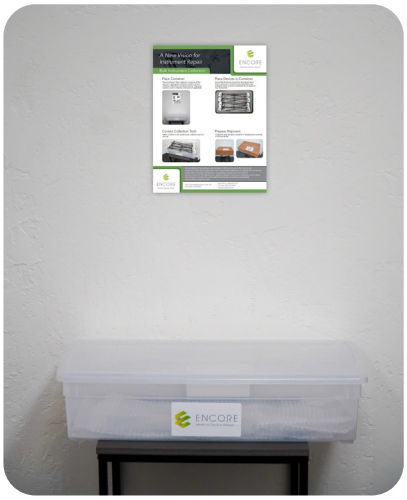
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Bulk Instrument Collection

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Place Container

Place Container: Place collection container off the ground in appropriate collection location. Ensure collection instructions are placed by box. Tape your business card to collection instructions if applicable.



Place Devices in Container

End-of-life Endowrist should be decontaminated before placing in container, placing bubble wrap between layers as shown (container fits six layers of four Endowrist)



Contact Collection Tech

When container is full, contact your collection tech for pick-up.



Prepare Shipment

Collection tech will place container in shipping box and ship to Encore facility.





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